



OVERALL OBJECTIVES



Train the company's personnel on an ongoing basis in order to ensure a reliable, efficient and timely service.



Increase the satisfaction, needs and expectations of our customers and stakeholders.



Maintain and ensure the continuous improvement of the integrated management system with resilience within the framework of the applicable legal requirements of the regulatory and control entities and through information technologies.



Provide services with reliable business partners to minimize risks and illicit activities specific to the sector, such as: drug trafficking, smuggling, corruption, money laundering, terrorism, bribery, financing of terrorism, financing the proliferation of weapons of mass destruction and related crimes.



Track potential threats and risks with security management system implemented the company in order to comply with the security management programs.

Reviewed in Bogotá, on September 23, 2024.